

2013

Our report to the community



Robert Marshall, Jr.
*CEO, River Parishes
Hospital*

At River Parishes Hospital,

our goal is to deliver high quality healthcare close to home. We continuously strive to be the hospital of choice in the River Parishes area. Together with our physicians, we are committed to caring for your healthcare needs.

Here are a few of the ways we are making a difference.

More than \$600,000 in capital improvements

In 2013, we expanded the services available at River Parishes Hospital and welcomed several new physicians to our prestigious medical staff.

We implemented new support services to enable our patients to take a more active role in their healthcare and responded to our growing number of smart phone users by implementing a mobile version of our hospital website. We also implemented new electronic health systems both in the hospital and in our physicians' offices to provide our patients with a single record that includes all of their health information – which are requirements for Meaningful Use by the Centers for Medicare and Medicaid.

We were excited to introduce the Ortho-Vitros 5600, which is one of the newest clinical, chemistry and infectious disease laboratory instrumentations on the market. Its specimen handling system is safe and efficient, giving us the highest quality with the fastest turnaround time. This new instrument also allowed us to expand our in-house menu to include rapid in-house infectious disease testing. In addition to introducing our new lab instrument, we expanded our occupational medicine services to offer our industrial clients more physicians and more convenient locations to turn to for their employee health needs. To accomplish this goal, we transitioned the services that were offered at the hospital to our primary care physicians' offices, giving our clients six clinicians to choose from at three locations throughout the River Parishes.

River Parishes Hospital launched a mobile version of our hospital website. With more and more people accessing the internet through their iPhones, Droids, Windows or other mobile phones, we created this new website to provide our residents with access to our doctors and healthcare services in the palm of their hands. The hospital's mobile website helps consumers find a doctor, get directions to the hospital, learn about hospital services, search for a career, and get quick access to valuable health-related information. Consumers can also link to healthy recipes, daily health news and the hospital's full website.

Last and most important, we recognize the value of "Meaningful Use" and implemented necessary electronic health record systems both in the hospital and throughout our physicians' offices to ensure our patients are provided with safe, quality care. When a patient has one, single healthcare record that is complete and up-to-date, it enables providers to give the best possible care quickly, whether during a routine office visit or in a medical emergency. Our new Athena Health System allows our physicians' office patients to set up a secure account where they can schedule their appointments online

and complete necessary medical forms ahead of their visit. They can use the portal after their visit to email any follow-up questions directly to their physician, view their patient care summaries and keep their health information electronically rather than on paper. Physicians can access the portal to order their patients' medications electronically rather than making patients drive to the pharmacy to drop off the prescription.

In June 2014, the hospital launched a computerized physician order entry (CPOE) system. The CPOE system will enable our physicians to access their patients' medical information online in one organized location, and will provide them with enhanced clinical decision support at the point of care, including alerts of duplicate orders, drug allergies and drug-to-drug interaction information. It will also allow them to directly enter orders into the hospital's computer system rather than having them handwritten.

In 2013, we invested \$612,857 in our facilities which, in addition to the above, included technology replacement, information technology additions/updates, and important facility upkeep and maintenance.

Contributing to our local tax base

Last year, River Parishes Hospital paid nearly \$600,000 in taxes which helped support our city, parish and state. This included sales taxes as well as property taxes. These dollars help maintain local schools, fund the development of roads, recruit business and industry, and provide other similar services vital to support and sustain a thriving economy.

Helping those in need

River Parishes Hospital is committed to ensuring the delivery of needed healthcare to all members of the community, regardless of ability to pay. Last year, the cost to River Parishes Hospital was nearly \$2.3 million to provide services for those without the ability to pay for their care.

Adding new physicians

We were pleased to welcome three new cardiologists to our medical staff last year: Ochsner Cardiologists, Dr. Lewis Siegel, Dr. Zola N'Dandu and Dr. David Liff joined the River Parishes Hospital Medical Staff last September. Each of these prestigious physicians is board certified in cardiology by the American College of Cardiology. Dr. N'Dandu is also board certified in interventional cardiology. Together, they bring with them nearly 40 years of experience. They are accepting new patients in LaPlace, and their office is conveniently located in the River Parishes Hospital Medical Pavilion adjacent to the hospital. We also welcomed a number of other physicians, including specialists in anesthesiology, cardiology, emergency medicine, neurology, pathology and radiology.

One of our community's major employers

With an annual payroll of \$17,342,535 and an average of 286 employees, River Parishes Hospital is one of the largest employers in the region. This means that our staff and family members attend many of the same schools, shop at the same stores and volunteer their time and resources for the same organizations as you do.

We thank you for choosing us for your healthcare needs. With your support, we can continue making our community healthier.



2013

Our report to the community

A sold-out crowd of 200 residents help build awareness of breast cancer at River Parishes Hospital's Pink Lady Luncheon and Fashion Show held last October.



2014 Board of Trustees

OFFICERS

S. J. "Billy" St. Martin, M.D., *Chairman*
Retired Family Practice Physician

MEMBERS

Neil Bernard
Pastor, New Wine Christian Fellowship

Malcolm Bordelon
Owner, MB Realty & Appraisals

Michael Coburn
Division Director,
Louisiana State Department of Education

Lucien J. Gauff, III
Councilman At Large, Division A,
St. John the Baptist Parish

A. J. Laiche
Retired Director of Finance, St. James Parish

Steve Lee
Owner/Manager, Commercial Insurance Broker
and Real Estate Manager

Robert Marshall, Jr.
CEO, River Parishes Hospital

Charles McGaff, Jr., MD
General Surgeon, River Parishes Hospital

William O'Regan, III
First Assistant District Attorney

Gary Smith, Jr.
Louisiana State Senator

Andrew St. Martin, MD
Family Practice Physician, River Parishes Hospital

COMMUNITY BENEFIT REPORT

Charity and other uncompensated care\$ 2,286,162

Includes unpaid cost of Medicaid as well as charity care and other uncompensated care

Community benefit programs\$ 211,476

Financial contributions\$ 14,493

Professional development.....\$ 23,006

Physician recruitment.....\$ 173,977

Taxes paid.....\$ 596,944

Property and other taxes\$ 235,366

Local sales tax.....\$ 250,729

State sales tax.....\$ 110,849

2013 TOTAL.....**\$ 3,094,582**

COMMUNITY SUPPORT

River Parishes Hospital and our employees were pleased to be able to support more than 20 organizations in the River Parishes area. Among these were 11 schools, and 12 community / health organizations.

River Parishes Hospital and its physicians participated in several organizational and community health fairs throughout the year. We co-sponsored a Senior Health Fair with the St. John Council on Aging. Additionally, many of our employees participated in community events sponsored by local schools, churches and community organizations.

— Number of employees
285 +

— Annual payroll
\$17.3 million +

— Facility investment
\$612,857

LIFEPOINT
HOSPITALS®

River Parishes Hospital is part of LifePoint Hospitals®, a leading hospital company focused on providing quality healthcare services close to home. Through its subsidiaries, LifePoint operates 61 hospital campuses in 20 states. With a mission of "Making Communities Healthier," LifePoint is the sole community hospital provider in the majority of the communities it serves. More information about the Company, which is headquartered in Brentwood, Tennessee, can be found on its website LifePointHospitals.com

"Charity and other uncompensated care" includes hospital costs not covered by Medicaid reimbursements and supplemental payments, as well as charity care and bad debt. "Physician recruitment costs" include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. "Capital investments" include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.

All references to "LifePoint," "LifePoint Hospitals," or the "Company" used in this release refer to LifePoint Hospitals, Inc. and its affiliates.