

2012

A report to the community



Robert Marshall, CEO
River Parishes Hospital

At River Parishes Hospital, our goal is to deliver the best healthcare available in the River Parishes area as we seek to make our community healthier. With the help of dedicated physicians, employees, volunteers and board members, along with your continued support and encouragement, we continue our passionate pursuit of excellence.

Delivering quality healthcare close to home is the single most important contribution we make. But there are many other ways we make a positive impact on the communities we serve. Here are a few of the ways we are making a difference.

Nearly \$1.4 million in capital improvements

River Parishes Hospital spent nearly \$1.4 million in 2012 to update our facility and provide added comfort for our patients. We installed a new air conditioning system in our patient rooms to provide our patients with better air quality and less humidity. We renovated our Sleep Lab rooms with Posturepedic Mattresses and beautiful furnishings to make our patients feel as if they are in their own bedrooms at home. We renovated our chapel to offer a private, peaceful area for our patients, families and visitors to come to for their spiritual needs. Additionally, we consolidated our admitting and registration departments into one location to give our patients a seamless process, and added a separate waiting area.

In May 2012, River Parishes Hospital formed a partnership with Ochsner Health System to provide a Telestroke Program. Patients who report to the hospital's Emergency Room with the signs of a stroke now have immediate access to Ochsner vascular neurologists 24 hours a day, seven days a week through the use of a computer with an advanced webcam that is brought to the patient's bedside. The neurologist can examine the patient, review any necessary tests and provide guidance to the clinical team at the hospital on advanced treatments within minutes which, in many cases, may allow patients to stay at River Parishes Hospital instead of being transferred to another healthcare facility.

In our continuous effort to provide the most up-to-date technology to our patients, we implemented the TruMatch, customized patient instruments for the use in total knee replacement, which helps to reduce pain and restore mobility. This state-of-the-art software provides a three-dimensional model of the knee

from which a patient-specific template is designed to precisely fit the implant to match the bone surfaces of each patient. Additionally, we've recently acquired a new laboratory instrument, allowing us to expand our in-house menu to include infectious disease testing. This new equipment is one of only a few of its kind on the market and will also assist us in providing faster, more efficient results.

In fact, we invested \$1,381,666 in our facilities last year which, in addition to the above, included technology replacement, information technology additions/updates, and important facility upkeep and maintenance.

Contributing to our local tax base

Last year, River Parishes Hospital paid \$312,137 in taxes which helped support our city, parish and state. This included sales taxes as well as property taxes. These dollars help maintain local schools, fund the development of roads, recruit business and industry, and provide other similar services vital to support and sustain a thriving economy.

Helping those in need

River Parishes Hospital is committed to ensuring the delivery of needed healthcare to all members of the community, regardless of ability to pay. Last year, the cost to River Parishes Hospital was \$2,874,717 to provide services for those without the ability to pay for their care.

Adding new physicians

During the past year, River Parishes Hospital added several physicians to our highly respected medical staff, including specialists in anesthesiology, gastroenterology, cardiology, general surgery and urology. Our new general surgeon, Dr. Jennifer Malsbury, is available to see patients on a full-time basis in LaPlace. Dr. Ryan Krlin, our new urologist, has joined the practice of Dr. Clay Boyd and is available to see patients in LaPlace on Mondays, Wednesdays and every other Friday. Both physicians' offices are conveniently located in the River Parishes Hospital Medical Pavilion adjacent to the hospital.

One of our community's major employers

With an annual payroll of \$20,454,218 and 302 employees, River Parishes Hospital is one of the largest employers in the region. This means that our staff and family members attend many of the same schools, shop at the same stores and volunteer their time and resources for the same organizations as you do.

We thank you for choosing us for your healthcare needs. With your support, we can continue making our community healthier.



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Staff and guests celebrate the opening of River Parishes Hospital's 30th Anniversary Health Fair.



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2012 COMMUNITY BENEFIT REPORT

Charity and other uncompensated care\$ 2,874,717
Includes unpaid cost of Medicaid as well as charity care and other uncompensated care

Community benefit programs\$ 318,144

Financial contributions.....	\$ 10,440
Community health services.....	\$ 10,000
Health professionals education.....	\$ 22,034
Physician recruitment.....	\$ 275,670

Taxes paid\$ 312,137

Property and other taxes.....	\$ 204,079
Local sales tax.....	\$ 78,751
State sales tax.....	\$ 29,307

2012 TOTAL\$ **3,504,998**

In addition, the hospital's payroll of more than \$20.4 million and capital investments of nearly \$1.4 million last year contributed significantly to the community's economic success.

COMMUNITY SUPPORT

Community Health Services – In recognition of our 30th anniversary, River Parishes Hospital hosted a community health fair, offering health screenings and health-related information to hundreds of our residents. We were excited to have representatives from the Acadian Ambulance, the St. John Sheriff's Office and the St. John Volunteer Fire Department on hand at the event as well.

We also co-sponsored a Senior Health Fair with the St. John Council On Aging. Our Wellness Works representatives provided on-site health fairs and seminars at many industrial plants in the river parishes area, and, as always, many of our employees participated in community events sponsored by their children's schools, churches and community organizations.

Sponsorships and Donations – River Parishes Hospital and our employees were pleased to be able to support more than 20 organizations in the River Parishes area. Among these were seven schools, and 10 community / health organizations.



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River Parishes Hospital is part of LifePoint Hospitals®, a leading hospital company focused on providing quality healthcare services close to home. Through its subsidiaries, LifePoint operates 57 community hospitals in 20 states. With a mission of "Making Communities Healthier," LifePoint is the sole community hospital provider in a majority of the communities it serves. More information about the Company, which is headquartered in Brentwood, Tennessee, can be found on its website LifePointHospitals.com

"Charity and other uncompensated care" includes the amounts not covered by Medicaid as well as charity care and bad debt. "Physician recruitment costs" include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. "Capital investments" include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.

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